

Roma, August 22<sup>nd</sup> 2018

To Whom It May Concern

As AGS Italia Srl COO, I highly recommend Silvano Riccio as a candidate for employment.

Silvano was employed by AGS Italia Group as a Software QA Responsible and Software Developer from 2017 to 2018.

He has been responsible for development, test, deployment and support of mission-critical software components, both in Middleware Digital-Transformation-enabling components and Salesforce cloud-based solutions..

Silvano has shown excellent communication skills, even when facing sensitive environments.

He is extremely organized, reliable and computer literate; he demonstrated to be able to work independently and to follow through to ensure that the job gets done.

He has been really flexible and willing to work on any project it has been assigned to him.

Silvano was quick to volunteer to assist in other areas of company operations, as well.

If you have any further questions with regard to his background or qualifications, please do not hesitate to contact me.



Sincerely,

Marco Tulli

Marco Tulli  
COO  
AGS Italia Srl

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